# Developing a Theory of Action for Your Balanced Assessment System: How to Develop One and What To Do With It

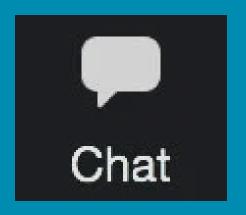
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Center for Assessment
CCSSO Balanced Assessment SCASS
January 28, 2021

### **Session Objectives**

- 1. Deepen understanding of theories of action in the context of balanced assessment systems
- 2. Make explicit some **key design decisions** that go into constructing and using theories of action for balanced assessment systems
- 3. Illustrate those decisions and their implications through examples
- Help the Balanced Assessment Systems SCASS and individual members move forward in establishing tools, supports, and theories of action

### **Session Agenda**

- A Reintroduction to Balanced Assessment Systems (BAS) and Theories of Action (ToA)
- 2. Development of ToA
  - How to write a ToA: structure and process
  - How to use a ToA
- 3. Example Use Cases:
  - Using interims for summative in accountability
  - Clarifying instructional uses
- Reconsidering Balanced Assessment Systems and Theories of Action



#Please use the chat to pose
 questions as we go along
#We'll do our best to address

questions:

- At the end of each section, or
- In a written follow up after the meeting





## A Reintroduction to Balanced Assessment Systems and Theory of Action

- 1. A Reintroduction BAS & TOA 2. ToA Development
- 3. Example Use Cases

- 4. Reconsidering BAS and ToA

### **Section Agenda**

### **Balanced Assessment System**

- Definition
- Description & Components
- Criteria
- Barriers

### Theory of Action

- Definition
- Description & Components

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### **Balanced Assessment System**

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### Theory of Action

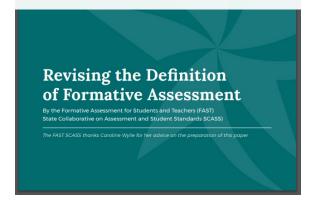
- Definition
- Description & Components

### **Current Definitions**

### **Balanced Assessment System**

Definitions: many, varied, useful, but **not unified yet** 

Working towards: informed, hopefully common definition for "Balanced Assessment Systems"



### Theory of Action

Definition: Agreement that a ToA describes *how* a goal (outcome) is intended to be achieved; important for informing balanced assessment systems



## **Definition:** Balanced Assessment System





## **Definition:** Theory of Action

A theory of action outlines the components of the system, while clearly specifying the connections among these components. Most importantly, a theory of action must specify the hypothesized mechanisms or processes for bringing about intended goals...the theory of action should describe how the particular clear goals will be achieved as a result of the proposed...system(s).

-Marion, Lyons & D'Brot (2016)

### **Section Agenda**

### **Balanced Assessment System**

- Definition
- Description & Components
- Criteria
- Barriers

### Theory of Action

- Definition
- Description & Components

### What is a Balanced Assessment System?

### IAIN PURPOSES AND USES OF ASSESSMENTINFORMATION

- Evaluate Learning, School Quality (Accountability), & Policies
- Predict Learning
- Evaluate Curricula/Programs
- Inform student services & placement decisions
- Monitor/Adjust Instruction
- Inform Parents & Students about Learning Progress

STATE (Annual state summative tests

### DISTRICT

(Interim/Benchmark Assessments)

### **CLASSROOM**

(Formative and Summative Classroom Assessments)

- There are multiple layers of an assessment system.
- The purposes and uses of assessment information differ at each layer.
- It is important to guard against practices that might have a negative impact on classroom instruction (e.g., teaching to the test, over-testing, narrowing of the curriculum, etc.).



## What is a Balanced Assessment System?

Multiple assessments with potentially different designs, sponsored by different people, who are at different levels of control

 Evaluate Learning, School Quality (Accountability), & Policies

The purposes and uses of assessment information

Coordinated by a common theory of learning

Monitor/Adjust Instruction

CLAS

impact on classroom
instruction (e.g., teaching

Working together to meet a specific use or uses.

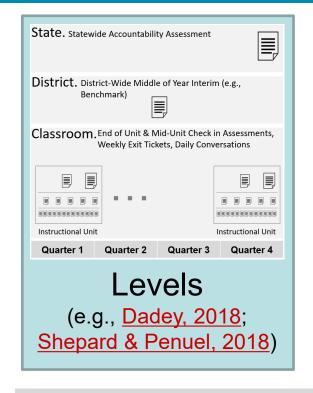
### What is being balanced?

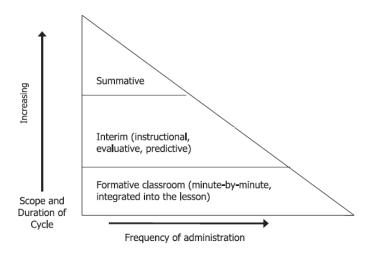
Some Different Focal Areas for Creating a "Balanced" Assessment System			
What	Current	Move Balance Towards	
Layer	State	International, national, state, district, school, classroom, student	
Assessment types and information	State summative for individual students, student groups, and schools	District summative, classroom summative, classroom formative, etc.	
Performance aspect	Proficiency status, annual growth	Mastery of competencies, within-year growth, diagnoses of weaknesses, etc.	
Academic content areas	ELA, math, science	Social studies, art, music, health, CTE, etc.	
Whole Child	Academic content areas	Socio-emotional, collaborative problem solving, multicultural, attendance, etc.	
Format/Construct	Thin performance, e.g., multiple choice	Thick performance, "deeper learning"	
Quality/access	Lower quality commercial or local assessments	Higher quality assessments provided or identified by state	
Control	External/top-down	Internal, e.g., student choice/voice	
Commonality	Common, highly standardized	More flexible, more individualized	
Theory of action	Accountability	Instruction, curriculum, etc.	
Focus for reform	Assessments	Curriculum, school structures, etc.	





### Conceptualizing the Components of a BAS





- Monitoring
- Classroom
- OTL

### Type or Tier

(e.g., Perie, Marion & Gong, 2009; Sigman & Mancuso, 2017)

Purpose

(e.g., NRC, 2014)

To a large degree, these conceptualizations (or others!) shape how we design systems as well as ToAs.

Regardless of how the system is conceptualized, the "overall" theory of action can and must connect all of the parts together for it to be truly balanced.



### **Example Levels of Assessment**

### Intended Use

State. Statewide Accountability Assessment



ESSA School Identification & Support

District. District-Wide Middle of Year Interim (e.g., Benchmark)

District Resource Allocation

Classroom. End of Unit & Mid-Unit Check in Assessments, Weekly Exit Tickets, Daily Conversations





Formative Assessment Cycle for Tailored Instruction

Instructional Unit

Quarter 3

Quarter 4

Quarter 1

Quarter 2

### **Example Levels of Assessment**

Intended Use

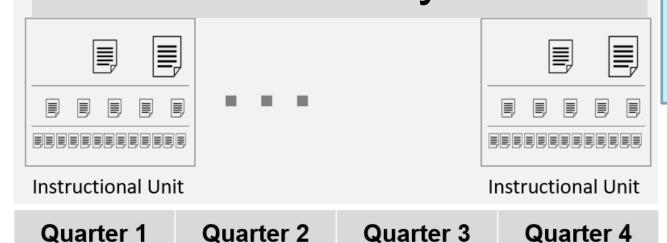
State. Statewide Accountability Assessment



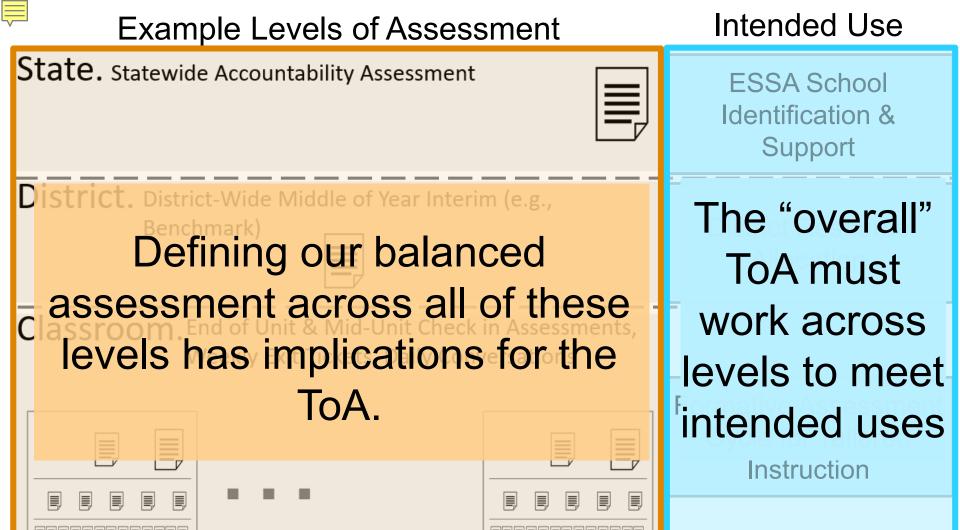
ESSA School Identification & Support

Which levels are part of our balanced assessment system?

District Resource Allocation



Formative Assessment
Cycle for Tailored
Instruction



Quarter 1

Instructional Unit

Quarter 2

Quarter 3

Quarter 4

Instructional Unit

### Intended Use

ESSA School Identification & Support

# The "overall" ToA must work across levels to meet intended uses

Instruction

# **# Unbalanced systems are usually a result of unbalanced theories of action**

 Theories of action for separate parts of the system are separated from one another, or at worst at odds with one another

### # For example:

- Accountability based systems of school identification and support are completely divorced from the day-to-day formative assessment practices that are used to determine instructional next steps
- # Goal: ensure that the "smaller" theories to work together
  - In addition, the "overall" ToA may be one part of a larger system of reform (i.e., a larger ToA)



### **Some Implications**

- # Each assessment within a system typically has its own **ToA** "baggage," which can be explicit or implicit
  - Each level generally has pre-existing assessments that need to be considered – we never start from a blank assessment slate.
- # Assessment systems and theories of action are interconnected
  - Making a decision about one has implications for the other.
     Iteration is often needed.
- **X** A system of assessments might be of high quality, but if it does not **fit the overall theory of action**, then the system's use will likely not result in the intended outcomes.

## **Definition:** Theory of Action

A theory of action outlines the components of the system, while clearly specifying the connections among these components. Most importantly, a theory of action must specify the hypothesized mechanisms or processes for bringing about intended goals...the theory of action should describe how the particular clear goals will be achieved as a result of the proposed...system(s).

-Marion, Lyons & D'Brot (2016)



## What is a Theory of Action ?

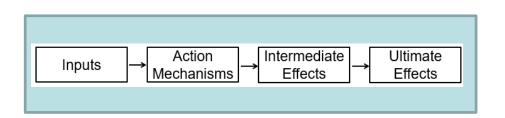
A **logical argument** that connects the **goals** of a system to its **component parts** 

By describing the **actions and conditions** that lead to the goals

as well as the **rationales**, **assumptions** and **evidence** that support and justify the connections within the system

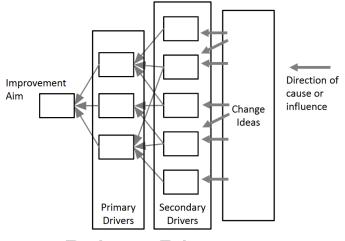
### Conceptualizing the Components of a





### Logic Model

(e.g., Frechtling, 2007, W.K. Kellog Foundation, <u>1998</u>)



### **Driver Diagram**

(e.g., Bennett & Provost, 2015)

Like with BAS, these conceptualizations (or others!) shape how we design our ToA. And the design of ToA influences our BAS.

We present theories of action graphically. Others use formats like tables (e.g., SCILLSS, 2017, p. 5). There is no one correct format and each application is tailored by the developer.



### **Example Levels of Assessment**

Intended Use

**State.** Statewide Accountability Assessment



ESSA School Identification & Support

**District.** District-Wide Middle of Year Interim (e.g., Benchmark)

District Resource
Allocation

Classroom. End of Unit & Mid-Unit Check in Assessments, Weekly Exit Tickets, Daily Conversations





Formative Assessment
Cycle for Tailored
Instruction

Instructional Unit

Instructional Unit

**Quarter 1** 

**Quarter 2** 

**Quarter 3** 

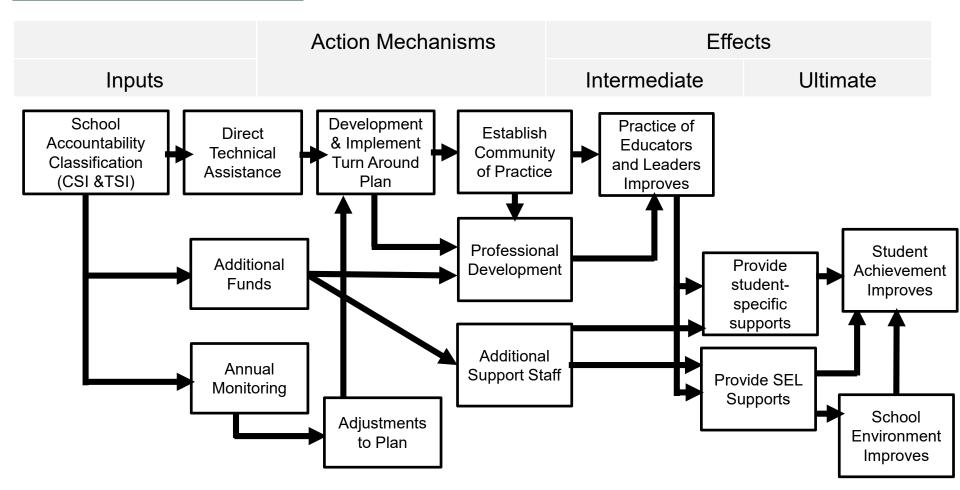
**Quarter 4** 



### A naïve, over simplification of a hypothetical state plan

ESSA School Identification & Support

A fully developed ToA would elaborate each box and connection, as well as provide rationales, assumptions, and evidence.



# ESSA School Identification & Support

A naïve, over simplification of a hypothetical state plan, redux.

Inputs	Action Mechanisms	Effects Intermediate	Ultimate
Identification Triggers Support	Support Includes Direct Technical Assistance to Develop and En a Turn Around P with Initiatives to Improve Practice Additional Funds Annual Monitoring	Students are Provided with Individualized Supports (both Academic and SEL)	Student Achievement Improves





### Levels

### State.

Statewide Accountability Assessment ESSA School Identification & Support

ToAs

# District. District-Wide Middle of Year Interim

District Resource Allocation

### Classroom.

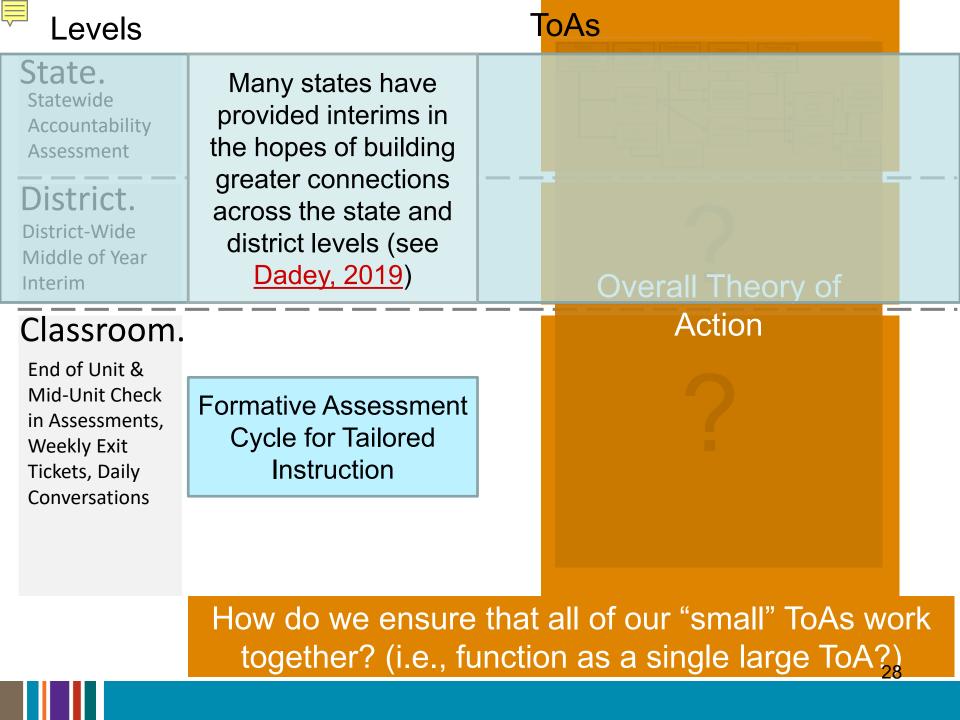
End of Unit & Mid-Unit Check in Assessments, Weekly Exit Tickets, Daily Conversations

Formative Assessment
Cycle for Tailored
Instruction

# Overall Theory of Action

How do we ensure that all of our "small" ToAs work together? (i.e., function as a single large ToA?)





### **Section Agenda**

### **Balanced Assessment System**

- Definition
- Description & Components
- Criteria
- Barriers

### Theory of Action

- Definition
- Description & Components



## Characteristics/Criteria of Balanced Assessment Systems

- **#** Comprehensiveness
- **#** Coherence
- **#** Continuity
- # Efficiency
- **#** Usefulness

See NRC, 2001 for the original criteria; see Chattergoon, 2016 and Chattergoon & Marion, 2016 for an updated set of criteria, which includes efficiency and usefulness.

### **Barriers to Balanced Assessment Systems**

- # Politics and policy
- **X** Commercialization and proliferation of assessments
- **#** Lack of assessment literacy
- # Insufficient attention placed on curriculum

See Marion et al. (2019a) and for even more detail, see Marion et al. (2019b)



### BAS and ToA:

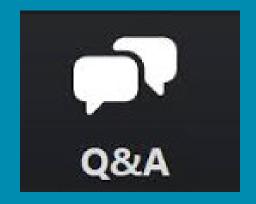
- 1. Are interconnected, requiring iterative development.
- 2. Have **components** that can be defined in varying ways, each of which has implications for development.
  - Inclusion or exclusion of a particular component does not automatically make an assessment system balanced
- 3. Must address **pre-existing** assessments and their supporting theories of action.
- Must be organized under a single "large" or overall ToA.
  - Connecting disparate components (e.g., classroom and state) is very challenging.

### **Looking to the Next Section**

The development of a balanced assessment system starts with the development of a *draft* overall theory of action, and

Developing a theory of action starts with clearly identifying the problem(s) to be solved.

- **X** As part of a formal framework or process, like *Root Cause Analysis*
- ## As part of a large design framework, like *Human*Centered Design or the Job to Be Done Framework
- # Or through a more "heuristic" problem solving approach, which asks:
  - How do we to get from "what is" to "what is desired"



Any questions? We'll take a few minutes to address them.

# Developing a Theory of Action

- 1. A Reintroduction BAS & TOA
- 3. Example Use Cases

- 2. To A Development
- 4. Reconsidering BAS and ToA

#### **Our main points**

- ## A problem-solving framework is useful for developing a theory of action and associated balanced assessment systems
- # There are many dimensions along which assessment systems may be balanced
- ## The dimensions you choose and where you decide the relationships are balanced appropriately depend upon your theory of action: what you want to do and how you think that can best be achieved
- **#** A complex system consisting of multiple nested parts may require **multiple theories of action**

#### Problem-solving framework for ToA

Current situation

How to get from "what is" to "what is desired"

**Desired** situation

This is the problem to be solved.
Your "theory" of action is your best hypothesis of how to solve that problem



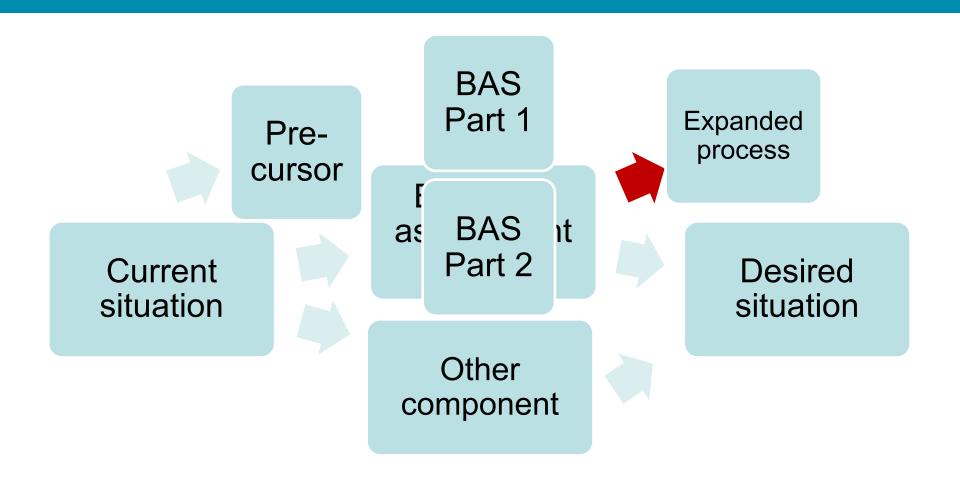
### Self-Reflection Part I: My Theory of Action

	is your o achie	theory of action	n, in bri ,	ef?
the state shou	uld do		_	
		?		
Current situation		How to get from "what is" to "what is desired"		Desired situation

A balanced assessment system, consisting of will help by

"

#### Elaborate your theory of action



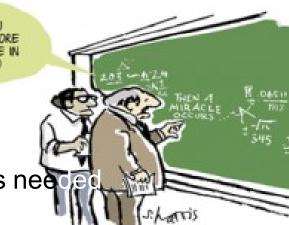


#### Developing a theory of action: structure

- # Start with "big picture" "elevator speech" of the system
- # Fill in
  - Add more parts of the system
  - Break parts into smaller parts (components)
  - Break steps into small steps (often arrows)
  - Add important details: who, when, resources need

#### **X** Attend to likely challenges

- Recognize and bolster key parts
- Specify how transitions in governance will be kept aligned
- Identify things that are new, haven't been done up to now
- Identify areas where there are counter-pressures
- Identify ways unintended negative things could happen



#### **Information Gaps and Needs**

- ## A theory of action is a necessary starting point to identify gaps and needs.
  - What is the role of assessment in our vision of teaching and learning?
  - What type of assessment information is needed to support that vision?
- # This becomes a point of reference by which to evaluate all future decisions



#### "Elevator speech" ToA: samples

	ToA 1	ToA 2	ToA 3
Goal	To reduce gaps and ensure no child is left behind	To reduce gaps and ensure every student is college/career ready	To support every child pursuing her/his own dream, maximizing her/his own talents
ToA	Schools will be held accountable that all children achieve proficiency on common standards, as measured by trustworthy assessments; schools and students that do not will receive supplemental supports	Teachers and students will be provided strong, equitable opportunities to learn, directed by instructional assessments and supports designed to prevent children falling behind	Curriculum and schooling will support students pursuing individual interests, strengths, and plans; assessments will help students demonstrate competency and move on when ready

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ToA	Schools will be held accountable that all children achieve proficiency on common standards, as measured by trustworthy assessments; schools and students that do not will receive supplemental supports	Teachers and students will be provided strong, equitable opportunities to learn, directed by instructional assessments and supports designed to prevent children falling behind	Curriculum and schooling will support students pursuing individual interests, strengths, and plans; assessments will help students demonstrate competency and move on when ready
BAS	The state summative assessment will be balanced by providing more instructionally useful information multiple times during the year	Assessments will support educator uses: diagnostic (within class period), diagnostic (across class periods), and district (comparative for program evaluation)	Assessments will support student uses: provide feedback, and demonstrate competency to external audience that opens doors to student

#### Developing a theory of action: process

- **#** Conceptual development
- # Fostering of political will and support
- **#** Implementation support
- **# Refinement**

Clear Conception

Theory of Action

Strong Commitment

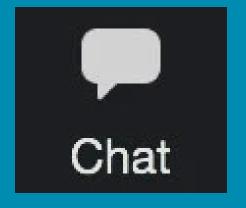
Systematic Capacity

#### Use of a theory of action

- **# Direct development** of balanced assessment system, e.g., design of information needed to support intended inferences and actions:
  - Who is the report about?
  - Who is the report for?
  - What are they supposed to do with the report?
- **Structure validation of assessments**, especially evaluation of consequential aspects
- **# Direct** program evaluation of intended interventions for improvement (formative evaluation) and decisions about adoption/retention (summative evaluation)

#### **A Way Forward**

- 4 Strands of Work to Facilitate and Support Progress Around Balanced Assessment Systems (Marion, et.al. 2019)
- # Conceptual focused on clarifying the concepts and criteria defining a balanced assessment system
- ## Practical focused on determining what it takes to design and implement assessment systems in practice (e.g., partnerships, tools, resources, training)
- # Research & Evaluation focused on establishing a clear research model to evaluate the impact of interventions
- # Policy clarifying the role and impact of the policy context



Any questions? We'll take a few minutes to address questions from chat.

# Example Use Cases

- 1. A Reintroduction BAS & TOA 2. ToA Development
- 3. Example Use Cases

- 4. Reconsidering BAS and ToA

### Example Use Case #1

Using interim assessments to provide summative scores and determinations

#### Context

- # An emerging area of interest has been around the use of interim assessments\* to replace summative state assessment (e.g., <a href="Gong & Dadey">Gong & Dadey</a>, <a href="2018">2018</a>).
- ## The goal of such interest is to maintain the current theories of action that are currently supported by the state summative assessments and interim assessments.
  - Essentially, supporting multiple smaller theories of action based on the interim assessments, which ideally act as a balanced assessment system.

<sup>\*</sup>Here we use the term interim broadly, to include terms like "through course".



#### **Example Levels of Assessment**

**State.** Statewide Accountability Assessment



ESSA School Identification & Support

### District Resource Allocation

Formative Assessment
Cycle for Tailored
Instruction



## What theories of action are the interims meant to

Classroom. End Support? eck in Assessments, Week Support! Conversations

E.g., currently implemented, new, or both?



Instructional Unit

Quarter 1 Quarter 2

**Quarter 3** 

**Quarter 4** 

Instructional Unit

#### **Example Levels of Assessment**

**State.** Statewide Accountability Assessment





Sistrict Resource Allocation

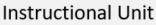
Mastery Checks on Prioritized Content for ailored Instruction in Next Quarter Instruction



We skipped a huge step problem definition –

for the purpose of illustration.





Quarter 1

Quarter 2

Quarter 3

Quarter 4

Instructional Unit

#### Resulting Questions from Defining the ToA(s)

- ★ Can all of these ToAs be supported?
  - Can we define them with enough detail?
  - Can we ensure that they connect well enough to function as a whole?
- ## Can we develop and implement an interim assessment design that will support these theories of action\*?
  - How many assessments?
  - What will each assess?
  - When will they be administered?
  - What will be reported?

#### Intended Use

ESSA School Identification & Support

District Resource
Allocation

Mastery Checks on Prioritized Content for Tailored Instruction in Next Quarter

Formative Assessment
Cycle for Tailored
Instruction







#### # How many assessments?

Four (last will not inform quarterly instruction)

#### **#** What will each assess?

 "Modular-block" design, in which large chunks of the domain are measured, divided up by the implied by pacing of popular curriculum (as opposed to "full-scope" or "modular-standards" designs)



#### **#** When will they be administered?

 Based on school and district curricular pacing guides, with 2 weeks leeway. The order of the assessments is fixed.

#### **\*\*** What will be reported?

Mastery of concepts or "big-ideas" from each quarter

**Example Levels of Assessment** 

**Example ToAs** 

ESSA School Identification & Support

District Resource Allocation

Mastery Checks on Prioritized Content for Tailored Instruction in Next Quarter

Formative Assessment
Cycle for Tailored
Instruction

How do we create a single summative score to support these ToAs?

Classroo

State.

Computing such a score is easy compared to deciding what the score should mean (i.e., its interpretation) in relation to the ToAs.

Instructional Unit

Instructional Unit

**Quarter 1** 

**Quarter 2** 

**Quarter 3** 

**Quarter 4** 

#### **Example Levels of Assessment**

#### Example ToAs

State.

How do we create

ESSA School Identification & Support

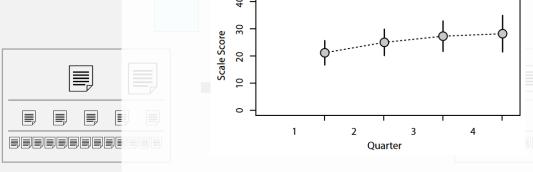
District.

How do we create a single summative score to support these ToAs?

District Resource
Allocation

Classroo How will performance during the year be addressed?

Mastery Checks on Prioritized Content for ailored Instruction in Next Quarter



Formative Assessment
Cycle for Tailored
Instruction

Instructional Unit

Instructional Unit

**Quarter 1** 

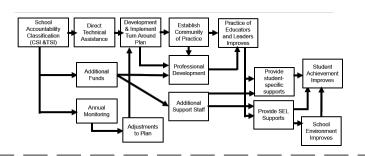
**Quarter 2** 

**Quarter 3** 

**Quarter 4** 

#### Example ToAs

ESSA School Identification & Support



District Resource
Allocation

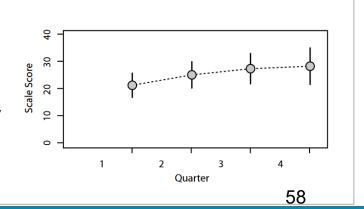
?

Mastery Checks on Prioritized Content for ailored Instruction in Next Quarter

?

Formative Assessment
Cycle for Tailored
Instruction

How will performance during the year be addressed?



### Example Use Case #2

Using interim assessments to inform instruction/learning

### What does it take for assessments to "inform instruction"?

- 1. Aimed for learning
- 2. Matched to possible instruction
- 3. Timely action: When did you know? What did you do?
- 4. Adds value

#### 1. Aim for learning

- # Instructional assessments are intended to foster student learning (whether shorter-cycle or longer-cycle)
- ## Therefore, instructional assessments are antisummative—they should not be used as summative because they are intended to change what the student knows and can do from what was demonstrated on that assessment
  - If the students don't get better after an instructional assessment, something isn't working (true for reporting "strengths/weakness" or predicting "projected end of year performance")
  - Might have a "paced learning claim": "the student did this well at learning at the rate under the conditions that were laid out"

Instruction can vary for every student, every part of a lesson, every class, every time, every year, every teacher, every school, etc.

Instruction can vary for every student, every part of a lesson, every class, every time, every year, every teacher, every school, etc. Instructional/ Learning Environment & Repertoire

Instruction can vary for every student, every part of a lesson, every class, every time, every year, every teacher, every school, etc. Instructional/ Learning

Environment & Repertoire

"What should I do?" "What can I do?"

#### Tailored instruction requires

- Instructionally sensitive assessment AND
- Assessment-sensitive instruction

Instruction can vary for every student, every part of a lesson, every class, every time, every year, every teacher, every school, etc. Instructional/ Learning

Environment & Repertoire

"What should I do?" "What can I do?"

### 3. Timely action: When did you know? What did you do?

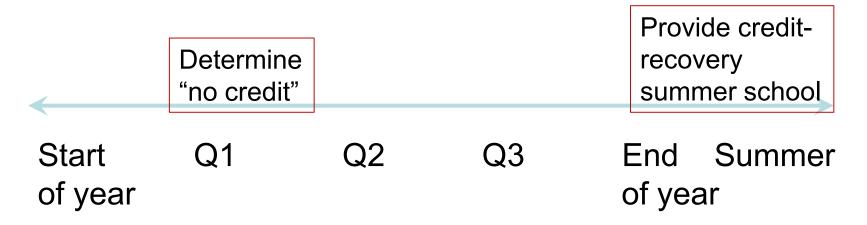


### 3. Timely action: When did you know? What did you do?

Increase high school graduation → decrease dropouts

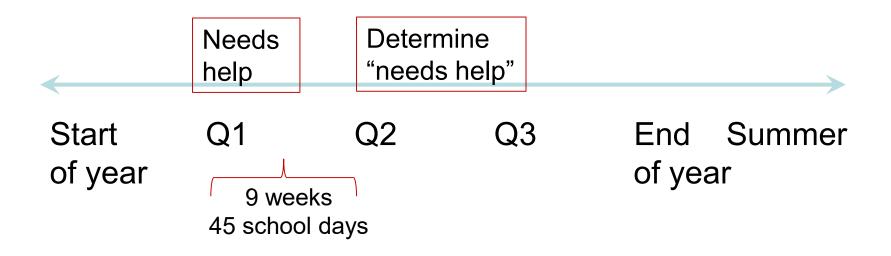
Decrease dropouts → increase credit accumulation

Increase credit accumulation → make-up summer school



### 3. Timely action: When did you know? What did you do?

Increase CCR → increase EOY proficiency
Increase EOY proficiency → check interim proficiency
Low interim performance → supplemental instruction

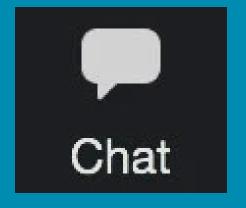


#### 4. Assessment adds value

- # What value does *this* assessment add?
- # Does it overlap with another assessment?
- # Is it better: more accurate, more informative, more credible, cost-efficient, easier to use, etc.?
- # Where does it fit in your *system* of assessments?
- # Where does it fit in other users' systems?

### Balanced assessment system to support better instruction/learning

- **#** Aimed at learning
- **X** Variable with instruction
- **#** Timely
- **#** Adds value



Any questions? We'll take a few minutes to address questions from chat.



### Reconsidering Balanced Assessment Systems and Theories of Action

- 1. A Reintroduction BAS & TOA 2. ToA Development
- 3. Example Use Cases

- 4. Reconsidering BAS and ToA

### Summary: Balancing Assessment Systems and Theories of Action

- ## The state's theory of action should propose clearly how a problem will be solved, and how the balanced assessment system will help
- ## The theory(s) of action and balanced assessment system should be developed together, iteratively
  - Attend to process that develops the conceptual clarity of the theory(ies) of action, the capacity to implement, and the commitment to sustainably put into action, evaluate, and refine
- ## Spanning very different purposes and governance (e.g., state, district, classroom) are current challenges being worked on for theories of action and balanced assessment systems



#### **Self-Reflection Part II**

- **\*\*** What would you like to do next to develop your theory of action for balanced assessment systems?
- # What do you think would be helpful to most states and the field?
- What could the Balanced Assessment Systems SCASS do to help?
  - What would you make high priority? Medium priority? Lower priority?