# A TRICKY BALANCE: THE CHALLENGES AND OPPORTUNITIES OF BALANCED SYSTEMS OF ASSESSMENT

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#### Introduction

The seminal publication *Knowing What Students Know: The Science and Design of Educational Assessment* (National Research Council [NRC], 2001) crystalized the call for balanced systems of assessment:

Assessments at all levels—from classroom to state—will work together in a system that is comprehensive, coherent, and continuous. In such a system, assessments would provide a variety of evidence to support educational decision making. Assessment at all levels would be linked back to the same underlying model of student learning and would provide indications of student growth over time (p. 9).

Many authors since have helped advance this conceptualization of assessment systems (e.g., Coladarci, 2002; Gitomer & Duschl, 2007; Gong, 2010; Perie, Marion, & Gong, 2009; NRC, 2004, 2006; Shepard, 2000; and Stiggins, 2006, 2008). While practical work on systems of assessment receded to the background during the No Child Left Behind (NCLB) era, it returned to the fore in response to concerns about the unintended negative consequences associated with testing regimes implemented during NCLB. Many scholars continue to advance our

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understanding of what constitutes a well-functioning system (e.g., Chattergoon & Marion, 2016; Conley, 2014; Council of Chief State School Officers, 2015; Darling-Hammond, Wilhoit, & Pittenger, 2014; Darling-Hammond, Herman, & Pellegrino, 2013; Gong, 2010; National Research Council, 2014). Still, it has been almost 20 years since the publication of *Knowing What Students Know*, and there are few examples of well-functioning systems, particularly systems incorporating state summative tests and assessments at other levels of the system (e.g., district, classroom). In spite of recent efforts to articulate principles of assessment systems (Deeper Learning 4 All, 2018), creating a balanced assessment system remains challenging and finding high-quality examples in practice is very rare (Conley, 2018).

The call for balanced assessment systems resulted from a recognition that most assessments poorly served the primary purpose of assessment: improving learning and instruction. Educators understand that large-scale summative tests are far too distal from instruction, at the wrong grain size, and administered at the wrong time of year to make a difference in their daily practice. Further, many district leaders turned to commercially available district assessments that do not clearly link to other levels of the system (Perie, Marion, & Gong, 2009). Therefore, the calls to balance assessment systems—actually *re*balance these systems—were motivated by the desire to enhance the utility of assessments for improving learning and instruction as well as for monitoring, accountability, and evaluation.

We have learned much about designing and implementing high-quality assessment systems over the past 20 years. In this paper, we leverage the lessons of the past to forge an ambitious agenda for ways to more thoughtfully design systems of assessment that enhance equitable learning and life opportunities for all students. To do so, we first review key conceptual issues regarding assessment system design and implementation. We then examine likely reasons why there are so few balanced assessment systems in practice.

We identify many challenges or barriers—acting alone or in concert—that arguably prevent high-fidelity implementation of balanced assessment systems. We discuss each of these challenges to better understand their influence on assessment system implementation. By dissecting each challenge and beginning to identify high-leverage strategies for successful Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

implementation, we hope to help others better address—and possibly avoid—these obstacles. Before considering these challenges, we begin with an overview of balanced assessment systems by focusing on criteria and system components to review previous work and to summarize advances in our thinking about these criteria since *Knowing What Students Know* (NRC, 2001). We acknowledge that overcoming any one of these challenges will be difficult at best. We therefore conclude with an agenda for research and practice that, we believe, holds promise to advance the field so that we see more balanced assessment systems used to promote student learning.

# **Criteria for Balanced Assessment Systems**

Assessment systems are balanced when the various assessments in the system are *coherently* linked through a clear specification of the learning targets, they *comprehensively* provide multiple sources of evidence to support educational decision-making, and they *continuously* document student progress over time (NRC, 2001). These properties—coherence, continuity, and comprehensiveness—create a powerful image of a high-quality system of assessments, rooted in a common model of learning. We also find that *utility* and *efficiency* are helpful considerations in thinking about the functioning of such systems when working with district and state leaders (Chattergoon, 2016; Chattergoon & Marion, 2016).

#### Coherence

A coherent assessment system must be compatible with how student learning is expected to progress in a domain. An assessment system is *vertically coherent* when there is compatibility among the models of student learning underlying the system's various assessments (NRC, 2006). We generally think of vertical coherence among assessments that range from the classroom to the state level, but we should be concerned about vertical coherence even among classroom assessments serving various purposes (e.g., grading, formative feedback). *Horizontal coherence* is the alignment among curriculum, instruction, and assessment with the goal of helping students develop proficiency in a content domain (NRC, 2006).



Learning progressions can serve as one such model of learning and thus act as the organizing framework for connecting the various assessments and learning activities in a vertically coherent system (e.g., Shepard, Penuel, & Pellegrino, 2018; Wilson, 2018). Shepard and colleagues (2018) build on *Knowing What Students Know* (NRC, 2001) in their call for "curricular specificity." Curriculum is the means by which learning progressions, based on explicit learning theories, and associated assessments "come to be enacted in classrooms" and could serve as the vehicle by which assessments "could made coherent across levels of the system" (p. 3).

Both vertical and horizontal coherence are necessary for assessment systems to be balanced, but both are difficult to achieve within systems spanning the classroom to the state. This is because most states do not articulate a model of student learning such as through shared curriculum or through a common set of learning progressions. Content standards do not have the specificity needed to fill this void.

# Comprehensiveness

Knowing What Students Know noted that assessment systems meet the comprehensiveness criterion by providing a variety of evidentiary sources to inform educational decision making. In other words, in order to characterize student learning, students need multiple opportunities and ways to demonstrate their learning (NRC, 2001).

## Continuity

Continuity is the degree to which the assessments provide information that allows for monitoring and evaluating progress over time. A prominent challenge for large-scale summative assessments is to produce score information that is explicitly tied to the specific content and skills students are expected to learn (i.e., content-referenced growth). Sophisticated levels of quantitative literacy generally are required to interpret whether score differences are large or small as well as the probabilistic nature of scores and the associated general performance-level descriptions. However, even measurement specialists generally cannot interpret the results of large-scale assessments in terms of where a student is located along a trajectory from fragile to deep understanding in a particular domain (this is true whether or not assessments are vertically



scaled). Briggs and Peck (2015) proposed using learning progressions to design assessments to ground interpretations of both achievement and growth in terms of a student's location along a learning continuum. Closer to the classroom, some researchers are working with educators to create assessments based on learning progressions for documenting content-referenced growth (e.g., Shepard, et al., 2018; Wilson, 2018). The challenge of producing content-referenced growth information was articulated in *Knowing What Students Know* (NRC, 2001) almost 20 years ago, but we have, unfortunately, made little progress in this area.

## Utility

Utility is the degree to which the assessment system provides the information necessary to support its multiple and often diverse purposes. Utility is not evaluated in the abstract, but follows from a well-articulated theory of action specifying the system's intended outcomes and the processes and mechanisms by which these outcomes are realized (e.g., Hall, 2015). To be sure, assessments are validated for specific purposes and uses. But when considering utility, we must reach beyond the score inferences that are the focus of validity evaluations and rely on a theory of action that spans all of the components of the system. With assessments purportedly designed to improve learning and teaching, these aims often include: providing feedback for identifying and adjusting misunderstandings, promoting deeper learning, fostering student engagement, and/or enhancing self-regulation or/and related skills. Thus, utility should be evaluated by examining the extent to which each assessment experience, and the system as a whole, supports the overarching aims.

Balanced systems of assessment generally are designed to serve the needs of multiple, and often diverse, stakeholders. Therefore, the utility criterion should include how well the system's assessments serve the needs of the multiple stakeholders, generally by relying on a range of measurement approaches in support of various educational needs. Table 1 presents some commonly cited purposes and uses, along with the corresponding stakeholders and contexts.

Educational measurement professionals often remind stakeholders that any given assessment can only serve a single purpose, or narrow set of purposes, well. These constraints are, perhaps, most



pronounced when considering large scale testing: "Ironically, the questions that are of most use to the state officer are of the least use to the teacher" (NRC, 2001). Therefore, meeting the comprehensiveness criterion generally means employing multiple assessments to serve the needs of the various stakeholders. This is where designers need to be particularly careful to avoid producing a chaotic set of assessments that, in the end, resembles a system no more than a pile of bricks resembles a house (Coladarci, 2002).

Table 1. Typical purposes and uses of assessments

Purposes and Uses	Stakeholders and Contexts
Supporting instruction and learning	Teachers and students within classrooms
Grading and reporting	Teachers/students within classrooms; parents and principals at the school level
Supporting program/curricular evaluation	Principals/teachers at school level; curriculum/assessment leaders at district level
Monitoring trends and evaluating equity	District and school leaders; state education leaders and policy makers
Providing data for accountability	State education leaders and policy makers; district leaders

Utility requires a thoughtful articulation of the intended goals of the system and, further, a theory of action regarding how these goals are realized. In other words, it is not enough simply to announce that an assessment will improve learning and teaching. Rather, stakeholders must understand—and clearly communicate—how the proposed assessment, or set of assessments, will support desired changes in teaching and learning. For example, will assessment results have the appropriate grain size, connections to the enacted curriculum, and timeliness so educators can act on these results? Such considerations have not been addressed sufficiently in the design of assessment systems, which is why we add utility as a criterion for balanced assessment systems.

# **Efficiency**

We also add the criterion of efficiency. By this we mean getting the most out of assessment resources and eliminating redundant, unused, and untimely assessments. Efficiency determinations identify and reduce assessments that are not serving the stated purposes or are redundant with other, more useful assessments. Unfortunately, many district personnel assume a set of assessments constitutes a system if it contains at least summative, interim, and formative components. We disagree with this assumption as we explain below.

# **Systems within Systems**

In the natural world, cellular systems reside within organs and organisms. Systems of organisms make up populations and, along with considerations of abiotic and other factors, constitute ecosystems. We are familiar with the concept of systems nested within systems, which are defined by their boundaries and the capacity to maintain homeostasis or equilibrium. As conceptualized in *Systems for State Science Assessment* (NRC, 2006):

- systems are organized around a specific goal;
- systems are composed of subsystems, or parts, that each serve their own purposes but also interact with other parts in ways that help the larger system to function as intended;
- the subsystems that comprise the whole must work well both independently and together for the system to function as intended;
- the parts working together can perform functions that individual components cannot perform on their own; and
- a missing or poorly operating part may cause a system to function poorly, or not at all.

Unfortunately, much of the discussion of assessment systems assumes that a state-led assessment system with district, school, and classroom components is the only model of a balanced system of assessments. Shepard et al. (2018) and Marion (2018) argue that districts should be the controlling agent in the design of balanced assessment systems, and Heritage (2010) and Shepard (in press) write about the coherence of classroom assessment systems.



We address multiple layers of systems in this paper, recognizing the potential power of district and classroom balanced assessment systems. Chattergoon (2016) described micro systems nested within macro systems, which is useful for thinking about classroom assessment systems nested within district and perhaps state systems. We are left with the question, what if a classroom or district assessment systems meets the criteria described previously for balanced assessment systems if the macro state-level assessments are incoherent? Can such a system still be coherent? On the other hand, does an assessment system need to include all possible assessments that students take? If so, does that extend to students beyond a single grade or school? We think that is an unreasonable and unrealistic standard. Balanced assessment systems will have to be bounded within specific levels to serve clearly identified purposes and uses. Yes, the state assessment is the proverbial elephant in the room, but given the challenges to coherence when state assessments are involved, we would do well to create powerful classroom and district balanced assessment systems.

# **Components of a Balanced Assessment System**

We have discussed the initial steps for evaluating high-quality systems of assessment. We did not yet mention the need to select certain forms or types of assessments to comprise a system. Nor did we discuss which levels of the educational system need to be included to comprise a system. In other words, discussions of assessment systems in the more popular literature often indicate that balanced assessment systems include summative, interim, and formative assessments and/or that assessments involve the state, district, and classroom levels.

Knowing What Students Know (NRC, 2001) differentiated among assessments in terms of the levels of the educational system (e.g., classroom, district, state). Shepard and Penuel (2018) elaborated on these levels by describing the assessments typically administered and used along with the primary purpose of assessments typically found at each level. Within any given level, presumably, there are then assessments unique to that level, designed to primarily to support the users of assessments within that level.



In a slightly different approach, Perie and colleagues (2009) defined the parts of an assessment system in terms of the *types* of assessments involved–specifically in terms of summative, interim and formative. The work of the National Research Council report (2014), *Developing Assessments for the Next Generation Science Standards*, takes a similar tact, defining three types of assessments–classroom assessments, monitoring assessments and opportunity to learn indicators.

These conceptualizations are not incompatible. Shepard and Penuel's (2018) crossing of level and uses illustrates this, and could be further articulated through the use of assessment maps in which the purposes, timing and level of assessments are defined. An assessment map portrays that key content and process categories addressed by a set of assessments in a system. It is essentially a mega test blueprint, but at a system level. This type of assessment mapping can be a particularly valuable tool in targeting areas of improvement–specifically doing this type of mapping makes explicit the extent to which the assessments within each level work together or complement each other.

Given the prominence of types of assessments in discussions of balanced assessment systems, we offer additional thoughts on formative, interim, and summative (both classroom and state level) assessments. Shepard (in press) argues that formative assessment should be regarded as being part of the classroom instructional system, not the assessment system (also see Sadler, 1989 and Heritage, 2010). This view makes sense: For formative assessment to be formative, it must be inseparable from instruction. Formative assessment can be thought of as a bridge between instruction and classroom assessment. The rest of the classroom assessment system—including unit-based performance tasks, extended projects, more-traditional tests, and so on—should be coherent with the formative assessment processes in that all focus on shared learning targets.

Perie, Marion, and Gong (2009) defined interim assessments as:

Assessments administered during instruction to evaluate students' knowledge and skills relative to a specific set of academic goals in order to inform policymaker or educator decisions at the classroom, school, or district level. The specific interim assessment designs are driven by the purpose and intended uses, but the results of

any interim assessment must be aggregable for reporting across students, occasions, or concepts (p. 6).

Many believe that interim assessments should be part of a balanced assessment system, a notion likely fueled by commercial vendors' advertising and marketing claims rather than actual evidence of utility. In fact, many commercial interim assessments distract educators from rich assessment opportunities and, further, threaten system coherence (as we discuss later). Thus, interim assessments are definitely not required components of balanced assessment systems (Konstantopoulos, Miller, van der Ploeg, & Li, 2016; Li, Marion, Perie, & Gong, 2010).

As our discussion of utility suggests, the components of a system are determined by the system's intended purposes and uses. That said, the state summative assessment—because of its prominent role in accountability and reporting functions—typically plays a disproportionate role in most assessment systems and is responsible for much of the system imbalance we see today. Additionally, "summative" does not refer to state-level tests solely, most district and classroom assessment systems include a summative component (e.g., for awarding grades or making competency determinations).

Even though this section is titled, "Components of Balanced Assessment Systems," most readers will recognize that we did not name specific assessment system components. It is not just that we are waffling; rather it is that system components cannot be named in the abstract. System designers need to rely on a well-specified theory of action to ensure that the various components meet the needs of the various users and uses. Such a theory of action should be created in a way to allow designers to examine the assessment system criteria discussed above.

#### **Barriers to Assessment System Design and Implementation**

As noted above, there are few examples of balanced assessment systems in practice, even though *Knowing What Students Know* is almost 20 years old. In his nationwide search for exemplary systems of assessment, Conley (2018) found only partial systems at best. We have examined much of the relevant literature over the past 20 years, and we see little attention to the reasons why, in practice, there are so few balanced assessment systems. There are more potential barriers



than we reasonably can consider here, but, in light of the research literature and our extensive experience, we believe the critical interconnected factors are the:

- influence of politics, policy, and political boundaries on decisions pertaining to assessments;
- influence of commercialization and proliferation of assessments;
- lack of attention to curriculum and learning in the design of assessment systems; and
- lack of assessment literacy at multiple levels of the system.

## Politics and Policy

Challenges of assessment system design across political and ownership boundaries remain largely unaddressed. This is not surprising insofar as measurement and assessment researchers and developers are not necessarily trained in policy or steeped in politics. Rather, such researchers and developers tend to focus on single assessments and do not often consider the contexts in which those assessments reside. Different (and disconnected) political entities control different levels of the educational system and corresponding assessments. This is particularly true in the U.S. and likely in other decentralized contexts. In this section, we explore how understanding these political and policy issues can inform our strategic efforts to implement coherent, useful, and efficient systems of assessment.

#### District control

A major issue with developing a balanced assessment system is determining who is in control. Most states cede control of curriculum and assessment to local school districts (some more than others). States control the statewide end-of-year assessment, but little else. Any additional state-controlled assessment is often seen as an assault on the local control of curriculum (e.g., the Partnership for Assessment of Readiness for College and Careers [PARCC] attempt at "through-course" assessment). Likewise, district and school leaders control districtwide assessments and finer-grained schoolwide assessments. Finally, and perhaps most importantly, teachers are responsible for most classroom assessments in service of the instructional needs of their students. Assessment practices at one level of the system can compound quality issues at other levels. For example, onerous state systems may divert a district's resources away from high-quality district systems which could otherwise protect against weak state systems. Implementing balanced

assessment systems cannot be a state-driven enterprise alone, and these political and ownership boundaries cannot be ignored.

Districts are the appropriate organizational level for developing balanced systems of assessment (e.g., Shepard et al., 2018; Marion, 2018), but states can have an important role in supporting high-quality assessment systems. Depending on the district/school relationships, district offices tend to have at least a say in many assessment decisions. There is no question that an onerous state assessment (and accountability) system can negatively influence a district's capacity to implement a high-quality assessment system, yet the latter could serve as a buffer to a weak state system. The power imbalances at the district level and conflicting intentions among district policymakers, district leaders, school leaders, and teachers has led to a poorly articulated mix of legacy assessments and "multiple measures" cobbled together into an overwhelming and often incoherent picture of student learning. Further, we cannot ignore capacity issues at play in many districts that must be addressed to support the design and implementation of high-quality assessment systems.

# States have a role: Tight and loose coupling

The criteria for balanced assessment systems, discussed above, reflect a tightly coupled system: information flows from the statehouse to the classroom to maximize efficiency and utility. This is a high bar likely beyond the capacity of most educational systems. In contrast, recent work on assessments of the Next Generation Science Standards (NRC, 2014; Marion & Penuel, 2017) brings loosely coupled systems into the discussion. Such systems have multiple levels of assessments—generally state summative assessments and modular interim assessments (potentially optionally administered)—all tied to the same learning targets and vision of learning science. Because information would not be shared across levels of the system, loosely coupled systems are less efficient in reducing redundancy and use of the same data for multiple purposes. A benefit of loosely coupled systems is that state and district assessment leaders must explicitly acknowledge that state tests, and perhaps interim assessments, should be separate from classroom assessment systems. This may stave off unintended negative consequences of state accountability on teaching and learning, such as narrowing of the curriculum, but this is contingent on the stakes associated with the accountability system. Further, loose coupling across Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

levels of the system clarifies that it is not for the state to fully define the components of a balanced system of assessment. Rather, it is up to district and school leaders to design and implement systems of assessments to best meet local needs in which state-provided resources may or may not fit.

# <u>Turnover or Shifting Priorities Among Policymakers</u>

Most state education chiefs have been in office for fewer than three years, similar to the average tenure of large-district superintendents. This turnover rate can bring frequent shifts in policy priorities. Further, changes in political climate can make untenable what were previously acceptable policies and practices. Dealing with political differences is a formidable challenge, and we are concerned that much of educational reform is personality-driven rather being sustained through explicit principled frameworks. Therefore, we advocate creating long-term structures such as policy documents (perhaps even legislation), long-serving and apolitical assessment advisory committees, and significant increases in state and district assessment expertise.

# Accountability

We would be remiss if we did not discuss perverse effects state accountability requirements have had on the design and implementation of balanced assessment systems (e.g., Elmore, 2004; Hargreaves & Braun, 2013). Elmore offers a convincing view of these effects:

It is absolutely essential to understand that when policies lay down stakes on incoherent organizations, the stakes themselves do not cause the organizations to become more coherent and effective. The stakes are mediated and refracted by the organizations on which they fall. Stakes, if they work at all, do so by mobilizing resources, capacities, knowledge, and competencies that, by definition are not present in the organization and individuals whom they are intended to affect. If the schools had the assets in advance of the stakes, they presumably would not need the stakes to mobilize them. In this context, stakes make no sense as policy instruments unless they are joined in some systematic way with assistance that is designed to create the organizational assets that are required to respond to the stakes. In the absence of this kind of assistance, most schools and systems will



respond within the constraints of their existing assets, which are, by definition, inadequate to respond to the task (p. 288).

In the world of assessment system design and implementation, these accountability pressures can distract leaders from long-term strategies, such as building teachers' formative assessment skills. These pressures can instead cause educational leaders to grasp at short-term approaches, such as test preparation and products that promise a quick fix. Therefore, state leaders' first responsibility in promoting balanced assessment systems should be to critically examine potential unintended consequences of state accountability policies. One path for addressing such unintended consequences is through the Innovative Assessment Demonstration Authority (IADA) under the Every Student Succeeds Act. This authority allows states to reduce use of large-scale state assessments for evaluating schools and, instead, provides for innovative work without having the state assessment results control the narrative and thus drive local policy. State leaders interested in fostering balanced assessment systems should consider some way, either through the IADA or other means, of creating space for balanced assessment systems, especially systems with a strong focus on improving learning and instruction.

#### The Commercialization and Proliferation of Assessments

Individuals operating at different levels of the system may feel compelled to purchase or develop new assessments to fill real or perceived needs without full consideration of how existing assessments might fill the need and fit into the overall assessment system, threatening both the efficiency and utility of the system.

Some of the assessment proliferation at the district level is a result of historical programs that maintain once-useful assessments that never seem to get retired. One such example is the massive increase in interim assessments during the NCLB era (NRC, 2010; Perie et al., 2009) that continues today. Districts (and states) are flooded with offers from assessment vendors promising to improve student learning. Not all of these programs are low quality and ineffective, but many are (Konstantopoulos, et al., 2016; Li, et al. 2014), because they rarely align with the enacted curriculum or other programs of improvement. Because of low cognitive demand (e.g.,



Li et al., 2010) and weak alignment with local curriculum, results from these assessments likely distract educators from a deeper learning agenda.

Districts, of course, do not purchase these products to waste money. They do so because they think such assessments are filling a critical need in the assessment system. In a climate of scarce resources, district leaders are often attracted to relatively inexpensive tools claiming to improving performance. For want of meaningful information from state tests, district leaders struggle to know what interventions and supports are needed in their schools; they want a "handle" on within-year performance across the district. Further, there is a belief that test results from an external entity are somehow official and objective, but this is not a defensible reason for using interim assessments, even if credibility of teacher-generated information is questioned in some quarters.

Another reason interim assessments have proliferated is misleading marketing by interim assessment vendors, most egregiously by appropriating academic literature supporting formative assessment (Shepard, 2005; Martineau, 2004). Other misleading marketing involves silver-bullet promises that the product can validly serve almost any possible purpose, ranging from informing instruction to measuring academic growth to providing national comparisons. Supporting any one of these claims is difficult enough, but simultaneously supporting such diverse claims with a single assessment is simply impossible. Other misleading marketing claims include:

- Alignment with each state's content standards and any common national standards,
- Precise identification of a student's academic growth within and across grades, and
- Producing valid and actionable subscores based on few items.

Silver-bullet claims can create perceived needs where none exist. This often plays out in feeling a need for an "official" score, even though such a need had not previously been identified. But what if the needs are real? Because commercial interim assessments are likely inappropriate for those needs, implementing such assessments to fill those needs will contribute to districts becoming data-rich but information-poor.



Combating aggressive and misleading marketing promises is a daunting challenge reminiscent of the adage "don't get in a war of words with someone who buys ink by the barrel." Anything we offer to counter the proliferation of commercial assessments likely will be opposed with resources and outreach far greater than ours. We nonetheless offer several suggestions for addressing this challenge. First, a coherent and consistent assessment vocabulary is needed for use throughout the assessment community. But until that happens, we suggest that as district leaders engage in developing coherent district assessment systems, they begin with a clear definition of key terms and examples based on use cases (e.g., what formative assessment is and is not). Other approaches involve asking those making silver-bullet promises to provide a detailed theory of action for how their product will realize the stated goals and to describe what additional actions or investments the district must make for the intended outcome to be realized. Vendors will find this challenging, and weaknesses in their arguments doubtless will surface. To pose such questions and evaluate vendors' responses, educators must be assessment literate, knowing how to appraise a theory of action. Of course, having assessment-literate school and district leaders is one of the surest ways to combat the incoherent use of commercial assessments.

Finally, a public vetting system of products (e.g., Ed Reports ratings of curriculum packages) would result in more honest conversations between commercial vendors and users. In fact, the Louisiana Department of Education has done just that, although not at the level of critique and analysis the state would like, but at a level that nonetheless is understood by many of its educational leaders (R. Kockler, personal communication with S. Marion). Further, our fellow colleagues at the Center for Assessment, Erika Landl and Susan Lyons, are working with Ed Reports to develop a public evaluation system for interim assessments. We are hopeful that such public evaluations will help users make better decisions as well as encourage vendors to improve the quality of their products.

# Curriculum and Balanced Assessment Systems

The role of curriculum in the design and implementation of balanced assessment system is one of the main challenges emerging from the issues of political control discussed above. The through line for both vertical and horizontal coherence is a common vision of learning through an Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

enacted curriculum, describing how students are expected to progress from fragile to deeper levels of understanding and domain competence. The absence of a common vision of learning across districts serves as a significant barrier to state-led, and even district-led, balanced assessment systems. Further, the lack of high-quality curriculum within districts is a threat to horizontally coherent assessment systems. The lack of attention to curriculum (and learning progressions) is a considerable barrier to the design and implementation of balanced assessment systems at both the state and district levels. Below, we explore some ways these curricular barriers play out in practice and offer some approaches for moving forward.

# Content Standards and Curriculum

Some might argue, "but we have common content standards, isn't that the same thing?" Curriculum and content standards are not the same. Content standards are broad statements defining the specific learning and the general cognitive demands that students should attain by the end of a grade level or grade span. In contrast, curriculum describes the scope or breadth of the content and the sequence for learning. Curriculum provides the specificity and organizational framework that creates coherence among the standards, instruction, and assessment. Curriculum also includes instructional materials and resources. Teachers typically plan their instruction based on the curriculum and embedded learning targets, and they then administer assessments to measure the corresponding knowledge and skills attained.

The need for situating balanced assessment systems within high-quality curriculum is not new (Bass & Glaser, 2004; Pellegrino, 2006; Popham, 2016; Shepard et al., 2018). Classroom and formative assessment researchers (e.g., Shepard, 2000) were among the first to emphasize the central role of curriculum in balanced assessment systems. In fact, Pellegrino (2006) noted that "unless our approach to assessment is changed substantially so that it can support processes of teaching and learning focused on deep learning and understanding" the attainment of high levels of achievement, including "adaptive expertise" or the transfer of knowledge, will not occur. Assessment systems cannot support these teaching and learning processes unless each assessment is linked closely to how students are expected to learn the content and skills.



High-quality curriculum provides the framework for designing rich and varied assessments and is the lens through which one appraises the results. Again, some might question why it is not enough to connect the various assessments in the system to the content standards. If assessments are to help reveal where students are along some progression of learning, then it is critical the assessments be designed with a clear understanding of how students are expected to move through the domain, considering the knowledge and skills that constitute the standards, rather than skipping from one end-of-year set of content standards to the next.

Horizontal coherence falls along a continuum from a tight linkage to coherence only with the end-of-year content standards. Tight coherence must be in place to support improvements in instruction and learning, so any assessments purporting to serve such purposes must meet this coherence criterion. Assessments having a program evaluation role may still serve that use if they are not as connected with the curriculum as instructional assessments, but users should clearly understand the tradeoffs in using an assessment that does not align closely with the specific curriculum. For example, if the assessment's purpose was to provide evaluation information regarding the efficacy of various curriculum packages being used in a single district, then a fair evaluation would not use a single assessment tied to a particular curriculum. Additionally, assessments serving a long-term monitoring function may be exempt from the curricular coherence requirement because, by design, such assessments purportedly transcend changes in local curriculum (e.g., NAEP).

Unfortunately, most school districts rely on purchased curriculum and programs to determine what should be taught, and how it should be implemented. Painstaking work conducted over the past several years by EdReports<sup>2</sup> and the Louisiana Department of Education<sup>3</sup> indicates that many commercially available curricular materials fall short in quality. For example, outdated learning theories can support a coherent instruction-assessment-curriculum system, but such as system will not support the type of learning necessary to have students develop deep understandings (Shepard, 2000). In other words, weak curriculum will perpetuate a misalignment

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<sup>2</sup> See: <u>https://www.edreports.org/</u>

<sup>&</sup>lt;sup>3</sup> See: https://www.louisianabelieves.com/academics/ONLINE-INSTRUCTIONAL-MATERIALS-REVIEWS



of the cognitive and attitudinal learning valued by the district. More recently, Shepard and colleagues (2018) and Wilson (2018) called for engaging teachers directly in the development and use of learning progressions to serve as a foundation for curricular units and assessments.



# Addressing curriculum in balanced assessment systems

Creating a balanced assessment system that focuses on improving teaching and learning involves more than just changing the assessments and will demand varying levels of curricular support (Bass & Glaser, 2004; Shepard et. al, 2018). We discuss three interrelated strategies for helping to better connect curriculum, learning, and assessment:

- developing a clear vision of teaching and learning;
- engaging in curriculum and assessment mapping; and
- designing and implementing curriculum replacement units.

Clear Vision of Teaching and Learning. Districts must begin with a clear vision or theory of action of what learning is valued, including the prioritization of content and the degree to which students should be able to demonstrate their cognitive and non-cognitive achievement. This vision must be grounded in an understanding of how students learn, and it must represent important thinking and problem-solving skills situated within the respective content disciplines. This includes understanding that learning is active, requires self-monitoring and self-awareness, and moves beyond a mere accumulation of information (NRC, 2001; Shepard, 2000).

Additionally, this vision necessitates a developmental approach to assessment: considering how students' understanding of content develops over time with instruction adjusted to meet student needs. By developing this shared vision of teaching and learning, districts can begin to implement more challenging classroom and assessment tasks that address learning processes as well as learning outcomes. Although these assessments may not be part of an external accountability system, they will enhance curriculum, instruction, and improve student learning (Shepard, 2000).

Curriculum and Assessment Mapping. Once a vision has been clarified and shared with the various stakeholders, the district should map their existing curriculum and assessments to these learning priorities. District educators will need to make decisions to embed missing curriculum units and assessments as well as eliminate unnecessary units and assessments. Many districts have legacy assessments tied to outdated purposes. For example, the district may still administer



a norm-referenced test that was first adopted for reasons no longer relevant. Additionally, educators must recognize misalignment of curriculum and assessments. Through this mapping process, educators identify the summative assessments administered in the course or grade, determining factors such as:

- the content focus of each assessment as a whole, considering the alignment to key standards or competencies;
- the type of assessment items on the various assessments (e.g., selected response, open-ended, performance-based), focusing on the balance of discrete content skills with performance; and
- the cognitive rigor of the assessment items and the assessment as a whole, including opportunities for an integration of knowledge and skills.

An analysis of these assessment maps is required in order to identify the gaps and overlaps in the current assessment system, both within and across grades and content areas.

Development of Curricular Replacement Units. Most school districts are on a curriculum replacement schedule of roughly 7-10 years, though it may be even less frequent in the neediest districts. Therefore, districts cannot upgrade their existing curriculum at the snap of a finger. Instead of accepting this situation as is, districts should take the opportunity to re-vision the role that teachers and other educators can play in the curriculum, instruction, and assessment process. There are multiple pathways for doing so. The development of curricular replacement units is one such pathway. As Marion and Shepard (2010) described:

These units are designed to address the same topics as existing units, but would do so in ways that embody the common core standards and promote deeper learning than typically occurs. Therefore, these units can *replace* existing units and would not be an add-on to an already overcrowded curriculum. These curricular units, which can also be called assessment supports if it is more politically appealing, would include coherently developed instructional tasks, sample formative questions for teachers to ask or things to look for in student work to get at key conceptual understandings and would serve as the basis for interim performance tasks and as a context for summative assessment (p. 1).



Well-designed curricular replacement units can eliminate surface-level practices and, further, provide the foundation for structuring instructional activities that are tied to a big idea of the discipline. Such units also inform the development of a unit-based assessment system where educators design pre-assessments, anticipate potential formative probes and observations, and create rich performance tasks for both instructional purposes and unit summative assessment purposes. As students engage in these unit-based tasks, whether for instructional or assessment purposes, teachers can more clearly differentiate and communicate various qualities of thinking, reasoning, and problem-solving. Teachers' understanding of how students progress in a domain is more fully developed as a consequence, which contributes to better instructional decision-making and analytic task-specific assessment practices (Bass & Glaser, 2004).

Replacement units also provide a foundation for the design of a coherent set of assessments. Importantly, these units support actionable interpretation of both the formative activities and the performance tasks. By analyzing and interpreting student work through a clear and systematic process, teachers can improve their instructional decisions and support improved student learning (Thompson, 2014).

Developing a replacement unit is a good start, but more meaningful advances in curriculum and assessment are realized when multiple units are developed to occur throughout the school year. And this is particularly true if these units are connected to an underlying learning progression. The research-practice partnerships for developing learning progressions in support of learning and assessment are a compelling testimony regarding what is possible (see Wilson, 2018 and Shepard et al., 2018).

#### Assessment Literacy for Balanced Assessment Systems

Inadequate assessment literacy among stakeholders is a major barrier to the successful implementation of balanced assessment systems. Discussions of assessment literacy often center on the knowledge and skills educators need for properly designing, selecting, interpreting, and using assessments in the classroom—an important need, to be sure. When teachers do not know how to differentiate assessment quality, for example, they may use assessments found in the back of textbooks or on the Internet, without any consideration regarding the extent to which the Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

assessment is eliciting appropriate evidence about student learning of intended learning targets. However, the call for improved assessment literacy is not restricted to teachers.

Much of the blame for assessment system incoherence arguably falls on state, district, and school leaders—the decision-makers regarding assessment choices. The implementation of balanced assessment systems requires that educators and leaders understand the features of high-quality balanced assessment systems, and at all levels: classroom, district, and state. Diverse stakeholders request information from the balanced assessment system, and they typically are motivated by different interests and purposes such as evaluating programs, monitoring trends in student learning, or improving instruction. The quality of a balanced assessment system depends on the capacity of stakeholders to use their assessment literacy to design and/or select high-quality assessments, accurately interpret the corresponding results, and subsequently make appropriate judgments and decisions. Unfortunately, administrators and policymakers often resort to ideology, preconceptions, and misleading sales pitches to make such decisions (Coburn, Toure, & Yamashita, 2009; Gerzon, 2015).

Further, assessment literacy includes an understanding of how systems of assessments should be coherently linked together through a common learning model. Shepard's (1991) observation that most measurement professionals were stuck in a behaviorist paradigm is only slightly less true today. Our experience suggests that this myopia is not limited to measurement professionals. If curriculum and assessment reform initiatives are to be successful, educators and other stakeholders must be given opportunities develop contemporary understandings of how students learn.

The cry for greater assessment literacy is not new (Stiggins, 1991), but assessment literacy still appears to be an uphill battle. Does this mean educators are incapable of learning in this regard? Of course not. Rather it likely means we have been going about this in unproductive and possibly misguided ways. There are different, though related, demands for the various stakeholders to support the design and implementation of balanced systems of assessment, informed by their degree of assessment literacy. We discuss this with respect to educators, school and district leaders, and state policy leaders.

#### Educators

Educators have a critical role if assessments are going to be used to improve student learning. We do not question the advantages of having teachers understand how to interpret and use large-scale and interim assessment results, but the highest priority must be improving the assessment literacy necessary for supporting useful classroom assessment systems. We agree with Shepard (in press) that professional development in assessment at the classroom level should be inseparable from efforts to support ambitious teaching practices and meaningful curricular reforms (also see Penuel & Shepard, 2016 and Shepard et al., 2018).

Like Putnam and Borko (2000), we believe that teacher learning in general, and assessment literacy in particular, is explained best from a situative perspective. This view eschews the provision of a single, exhaustive list of knowledge, skills, and abilities that any assessment-literate educator must possess. Rather, educators need to apply assessment concepts and principles in the particular situations they are likely to encounter in practice. Decision-making based on assessment results is complicated and often requires understanding of the larger context and forces at play in order to make better choices.

Ultimately, educators must be able to design both instructional and assessment activities that allow students, parents, and teachers to understand the scope of student knowledge relative to the intended learning processes and outcomes. This mindset also helps educators recognize that assessment results are mere estimates, and these estimates vary considerably in their usefulness for characterizing student performance and the consistency with which such performance can be characterized. We recognize that there is a lot packed into these aspirational ideas, so we describe them in a bit more detail below.

To design high-quality tasks for both instruction and assessment, educators must have a working knowledge of how to support meaningful interactions among students and content. This includes an understanding of cognitive complexity—what makes a task more or less complex in a specific domain. It also includes knowing how to structure tasks to elicit the desired evidence, scaffold the interactions among students, content, and educators, and ensure that tasks are accessible to all Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

students. Educators also should be deft at evaluating student work—first descriptively, to gain insights into student thinking and task quality, and then more inferentially by developing tools for scoring student work.

Further, educators should understand the criteria for balanced assessment systems—coherence, comprehensiveness, continuity, utility, and efficiency—and their application in practice. Educators regularly work with multiple measures, whether for student grading or program placement and student performance on these multiple measures is often summarized using traditional approaches, such as simple averages, that may mask more than they reveal. For example, two students might have the same average score, but one student increased their performance throughout the term, while the other student's performance declined steadily throughout the same period. These multiple measures provide the context for educators to initiate important conversations about how, through the thoughtful design of systems of assessments, we can make more accurate and useful decisions about students.

Shepard (in press) notes that teaching and assessing in "fundamentally different ways is a complex and daunting task," and it is misguided to believe that teachers can engage in this work alone or without significant support. Further, coherent and effective classroom assessment systems must be integrated with high-leverage teaching practices and rich curriculum. We agree, and we support collaborative sense-making through such approaches as professional learning communities (PLC) and other forms of cross-teacher engagement. However, we doubt these person-to-person approaches can support reforms at the scale necessary to be successful.

Rather, we find that assessment literacy can be improved at scale by adopting a sociocultural perspective, particularly Lave and Wenger's (1991) concept of "legitimate peripheral participation," where apprentices learn to be masters. We have helped several states and school districts use this approach to build cadres of local assessment experts, who, in turn, ensure that the enhanced assessment learning is sustained. Developing an effective cadre of experts requires deep professional development as well as ample opportunity for those engaging in the work to share successes and concerns.



The sociocultural approach for building expertise is aided through the use of tools and processes to support assessment quality. Assessment/task design templates, student work analysis protocols, and tools for assessment quality review all provide educators with resources they can continue to use in PLCs and other collaborative-learning contexts. Principled assessment design approaches (e.g., Misley, Steinberg, Almond, 2003; NRC, 2001) are reshaping large-scale assessment in disciplined and positive ways. We have adapted Mislevy's Evidence Centered Design (ECD) framework for use with teams of educators in collaboratively designing rich performance tasks (Marion & Landl, 2017). Student work analysis protocols generally take two forms. First, such protocols provide information regarding how well the assessment task elicits the desired evidence. A second approach is to use protocols that allow teachers to sort student work based on students' demonstration of learning and devise appropriate instructional moves to address students where they are at in their learning progression. Educators also must be able to determine assessment quality when selecting assessments. For example, educators could be given an assessment review tool for evaluating the quality of a performance assessment with respect to alignment, cognitive complexity, fairness, accessibility, text complexity, and scoring guidelines and criteria. In our experience, educators quickly realize that their assessments typically fall short in probing students' deeper understandings and, instead, dwell on low-level knowledge and skills. This realization creates an important cognitive dissonance between the deeper learning goals that educators' espouse and what their local assessments actually measure—important because it can result in greater self-consciousness as one designs or selects assessments.

## School and district leaders

School and district leaders figure prominently in the design of balanced assessment systems. They should be leaders in the design of district assessment systems, but they also must understand the hard work required of teachers. Much of the discussion of assessment literacy focuses on the teacher; there is considerably less attention devoted to helping principals and

<sup>4</sup> We have developed a full slate of tools and templates to help educators work through a modified ECD process. This work has occurred largely in NH's Performance Assessment of Competency Education (PACE) project, but also with Alabama science educators. All of these materials will be posted shortly in the soon-to-be-released Center for Assessment Performance Assessment Toolkit.



central office personnel become assessment leaders. Addressing the latter is important because district leaders, in particular, are responsible for selecting interim and other commercial assessments, which may cause considerable incoherence in district assessment systems.

Like educators, school and district leaders must have a firm understanding of the design and implementation of high-quality balanced systems as well as a deeper understanding of evaluating the quality of individual assessments. Perhaps most importantly, school and district leaders must understand how to facilitate adult learning and establish a learning culture in their schools.

School and district leaders need tools such as assessment audits to help them evaluate their existing collections of assessments to begin the work of designing well-functioning systems of assessment. For example, district leaders can use the Student Assessment Inventory for School Districts<sup>5</sup> for examining their assessment systems. While assessment audits and assessment mapping provide only a high-level view of local assessment systems, leaders and teachers alike can use the results from these audits to frame questions about the degree to which the set of assessments within and across grade levels satisfies the comprehensiveness criterion for balanced assessment systems.

As educators review their local assessment systems, they can ask more probing questions about the utility of each assessment. For example, does each assessment provide useful information for deepening student learning; improving instructional quality; and/or supporting administrators in making better decisions about curricular resources, programs, or personnel? Does the K-12 assessment system promote a common vision of teaching and learning, and does it engender more student agency over time? If not, a regular review cycle provides the opportunity for teachers and administrators to consider, in collaboration, how to improve the assessment system's coherence, utility, and efficiency.

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Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

<sup>&</sup>lt;sup>5</sup> Achieve's *Student Assessment Inventory for School Districts* and related resources can be found at <a href="https://www.achieve.org">www.achieve.org</a>.

School and district leaders also can use the processes described above to begin evaluating the quality of commercially available products. For example, when marketing materials that promise interim/benchmark assessments will serve all possible purposes, leaders need a framework for evaluating such claims. An assessment review tool is helpful here, but such technical work requires a more in-depth review of the kind being developed by Landl and Lyons (in press) for EdReports. Conducting such a review is beyond the scope of almost all non-measurement personnel, but educational leaders need to be fluent enough with key concepts such as alignment, cognitive complexity, accessibility, and error so they can meaningfully interpret the results of such expert reviews. However, even without technical training, educational leaders can raise questions about utility. For example, they should ask whether an interim/benchmark assessment is really necessary or useful for making better educational decisions about students, programs, or personnel. If so, they should be able to describe the processes and mechanisms by which this usefulness will play out.

The most important role for an educational leader is to establish a local culture of learning and assessment. We are reminded of Dick Elmore's discussion of the "instructional core" (City, Elmore, Fiarman, & Teitel, 2003):

There are only three ways to improve student learning at scale: You can raise the level of the content that students are taught. You can increase the skill and knowledge that teachers bring to the teaching of that content. And you can increase the level of students' active learning of the content. That's it. Everything else is instrumental. That is, everything that's not in the instructional core can only affect student learning and performance by, in some way, influencing what goes on inside the core. Schools don't improve through political and managerial incantation; they improve through the complex and demanding work of teaching and learning (p. 24).

Obviously, there is a lot more to creating a learning and assessment culture in schools than simply reading this paragraph to school staff. Again, our focus here is on the assessment literacy necessary for designing and productively using balanced assessment systems. Utility is an important criterion for assessments and assessment systems. In our experience, collaboratively examining student work, initially with expert facilitation, enables educators to more thoughtfully Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

consider issues of utility. Such examinations of assessment utility can help educators and leaders first describe, and then draw inferences about, the ways in which different assessments elicit desired evidence of student thinking and performance. Such discussions should lead to conversations about student learning, curriculum, equity, instruction, and other critical aspects of schooling.

# State policy leaders

Prior to NCLB, some states experimented with state-led or state-supported systems of assessment (e.g., Kentucky, Maine, Maryland, and Wyoming), attempting to bridge the gap between large-scale and local assessment systems (NRC, 2003). The high stakes associated with what many regarded to be an invalid school accountability system (i.e. NCLB), along with the large increase in state summative assessments, swamped any progress made with bridging the large-scale and local assessment gap. We are encouraged by the renewed interest in state-led balanced systems of assessment, despite our skepticism that states are the appropriate locus of control for such systems (Marion, 2018). While districts, and perhaps schools, are the more appropriate loci for balanced assessment systems, states, because of federal and state accountability and assessment requirements, can have a disproportionate influence on any system operating within the respective state. State policy leaders, therefore, must be assessment literate.

State policy leaders do not require the same type of assessment literacy as teachers, but they should be mindful of the following:

- Large-scale assessment serves rather limited uses (particularly monitoring and evaluation);
- There are no magic-bullet assessments. This surfaces in discussions of subscores
  (e.g., algebraic reasoning or numbers and operations within mathematics), as one
  example, where policy makers may push for as many subscores as possible, believing
  that teachers will be able to act on them (even with technical advisors arguing
  otherwise);
- The long-term stability of the state assessment system is critical for serving its monitoring function and to minimize confusion in districts, schools, and classrooms;



- There is a plethora of research on the negative unintended consequences associated with high-stakes accountability tests, and this evidence should be considered carefully in the formulation of any new test-based accountability policies; and
- The results of any test contains uncertainty, and leaders therefore should not attribute undue importance to small differences (e.g., between groups, or from one year to the next).

Supporting state policy leaders in becoming assessment literate begins with establishing a clear vision of learning that goes beyond the content standards. For example, groups such as EdLeader21<sup>6</sup> have worked with states and districts in developing a portrait of a graduate, which helps stakeholders develop a shared understanding of the knowledge, skills, and dispositions expected of all students. Once a common vision of learning is established, state policy leaders, guided by their expert staff members, can begin to outline a theory of action for how assessment and accountability supports this vision. We expect this exercise to cause productive discussions of the proper role of state-level assessment versus high-quality district- and school-level assessment, the unintended negative consequences that accountability pressures may have on assessment practices, and the importance of assessment program stability so that educators are not distracted from the hard work of teaching and learning.

Inadequate assessment literacy among educators, administrators, and policymakers pose significant barriers to the design and implementation of balanced assessment systems. If districts indeed are the appropriate locus of control for balanced assessment systems (Marion, 2018), then developing the assessment literacy of its educators and leaders is critical to the design and implementation of high-quality balanced systems. Similarly, given the importance of the state assessment in balanced systems of assessment, we must attend to and support increases in the assessment literacy of state policy leaders.

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<sup>&</sup>lt;sup>6</sup> <u>http://www.edleader21.com/home</u>

<sup>&</sup>lt;sup>7</sup> https://portraitofagraduate.org/

## Moving to an Agenda for Research and Practice

The challenges to designing and implementing high-quality balanced systems of assessment make this work seem ominous. We outlined a few rays of hope, but the field has a long way to go before high-quality balanced systems of assessment are commonplace. We lay out in this final major section of the paper an agenda for research and practice to guide our work. We hope that others will join us in what must be a broad-based, collaborative effort. At least four concurrent strands of work are needed to ensure progress in this regard: conceptual, practical, research and evaluation, and policy.

We consider each strand below. This agenda is a work in progress, and we invite the reader to think with us on how best to move forward.

## Conceptual work

Knowing What Students Know (NRC, 2001) and others (e.g., NRC, 2006, 2014) laid out high-level conceptual underpinnings of balanced assessment systems. Yet, the criteria proposed in Knowing What Students Know are not specific enough to inform policy and practice. We need additional work on balanced assessment systems to help make the criteria and other conceptual aspects more actionable and useful.

# Purposes and Uses

The importance of purpose has been a prevalent theme in much of the literature on balanced and comprehensive assessment systems (e.g., Coladarci, 2002; NRC, 2001; Perie, et al., 2009; Shepard, et al., 2018). We find that purposes and uses are rarely articulated in sufficient detail to guide design and interpretation. Perie, et al. (2009) outlined specific uses for interim assessments that function within a comprehensive assessment system. Building on this work, we seek to demonstrate the degree to which purposes must be articulated in the system design. To so do, we propose that each assessment within a system be carefully described in terms of (a) what content is covered, (b) how the content is covered (types of tasks), (c) the timing of assessment administration, and (d) how the results are to be used and by whom.



#### The Criteria

We also wish to examine potential conflicts between the criteria of comprehensiveness and coherence. For example, if a system comprises classroom, school, and district-level assessments that all have the announced purpose of informing instruction, then we will need to carefully consider how a state-level accountability assessment can fit coherently within that system. Often, high-stakes accountability purposes for an assessment may compromise other purposes allocated to a specific assessment (Campbell, 1979). This disconnect may be a reason, in addition to political boundaries, why it is exceedingly difficult to find systems of assessments spanning classroom to state. Moreover, disconnects in purpose also may explain why many systems of assessments are incoherent across levels of the educational system (not only between the state and other levels, but across every other level as well).

These stark differences in potential purposes suggest that a common theory of learning (NRC, 2001) may not be enough to unify a system of assessment. A common theory of learning may provide continuity and coherence, but the purposes for the various assessments within a system may work against each other challenging the notion of a <u>system</u>. In short, stakeholders need to examine—collectively and deliberatively—the degree to which widely disparate purposes can be served within a single system.

Such examinations also may surface whether assessments provide contradictory information. Consider the school district that gives an assessment following a multi-week instructional unit to determine if students are ready for the next unit in the sequence. It is possible that students deemed ready for the subsequent unit do not meet the desired level of achievement on a state-level, end-of-year assessment used for federal accountability purposes. This apparent contradiction could occur for legitimate reasons, even if the assessments are both aligned with the same theory of learning. One plausible interpretation is that mastering any one instructional unit does not fully prepare students for mastery of the entire span of content covered by an end-of-year assessment. Another potential interpretation is that readiness for the next unit is a less rigorous standard than scoring at the proficient level on the state test. The district-level assessments may be viewed as having less value insofar as the results do not agree with those of the state-level assessment—even if the district-level assessments are meant to measure learning Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

that supports end-of-year mastery. Thus, the use of assessments aligned with a common theory of learning still may fall short if the purposes and rigor of each assessment are too contradictory.

We are also interested in exploring how much specificity is necessary to achieve vertical and horizontal coherence. In particular, if the model of learning is instantiated through learning progressions, these progressions will need to be fined-grained and specific enough to link assessments within a given year. We might have a chance to do so within units (based on "micro" learning progressions) or across years (based on "macro" learning progressions), but we have seen only limited examples of such progressions-based systems (e.g., Shepard et al., 2018 and Wilson, 2018). Does such coherence require implementing learning-progressions at scale or can there be another "backbone" to support coherence among assessments at multiple levels of the system (vertical) and among curriculum, instruction and assessment? For example, high-quality curriculum should be able to support horizontal coherence and likely vertical coherence for district-level systems. Achieving vertical coherence will be challenging for systems that include state assessments without a common curriculum (essentially all states). If such coherence is a goal and common learning progressions are too far of a reach, are there other types of documents that could fill this void? We intend to continue pursuing these issues to help bridge potential conceptual and practical voids.

## Practical

The practical component of the anticipated research agenda takes several forms. It is critical to partner with districts and states to find opportunities for designing and redesigning systems of assessment. In keeping with the Center's open-source ethic, another critical aspect of this work involves developing tools and other supports for practitioners. The last aspect of our research agenda's practical component is improving the quality, depth, and breadth of assessment literacy for multiple classes of stakeholders—a tremendous undertaking, to be sure.



# <u>Partnerships</u>

The field needs powerful and diverse examples of high-quality assessment systems in practice as models for others wishing to engage in this work. The Center for Assessment is working with several districts of varying size, as well as many states. We commit to partnering with districts to engage in designing and implementing balanced assessment systems. Our goal is to develop models of balanced assessment systems tailored to each locale. We will work as collaborative design partners, but we also will vividly capture the processes, struggles, and successes so that others can learn from these experiences as well.

We see several opportunities at the state level, particularly where states are partnering directly with their school districts. This is found most commonly now with states pursuing flexibility through the ESSA Innovative Assessment Demonstration Authority. New Hampshire's Performance Assessment of Competency Education (PACE) is one such opportunity. PACE includes a mix of local assessments, common performance tasks across districts, and the state summative assessment in selected grades and subjects. As the technical leads for PACE, the Center of Assessment has a bird's eye view of how this system is meeting a variety of demands. In order to pursue our agenda, we must step back and study the assessment system issues associated with PACE and, further, include this examination as part of our regular dissemination. PACE provides an important opportunity to examine how local information flows up to the state level. We are starting to engage with a few additional state-district partnerships as part of ESSA and other assessment flexibility opportunities.

We also have worked with several states having loosely coupled systems; where the state procures the end-of-year summative assessments as well as interim assessments that are designed to measure the same learn targets using similar measurement approaches. We find the most promising cases are where the interim assessments adhere to a flexible, modular design: the assessment relates to specific pieces of content and skills (e.g., standards and clusters of standards) that districts can administer as they see fit. This is contrast to a mini-summative design—the most common for interim assessments—where each test (e.g., fall, winter, and spring) is aligned with the same end-of-year test blueprint. While this approach provides some within-year growth information, it holds little instructional promise. Therefore, we intend to Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

emphasize modular interim assessments in our work with states and districts regarding assessment design and procurement efforts. While such an approach does not strictly meet the coherence criterion, it arguably is better than having a multitude of interim assessment options, none of which is well-aligned with the state summative exam.

#### Tools and Resources

The Center for Assessment has developed several widely used tools, 8 such as the Student Learning Objective and Text-Dependent Analysis toolkits. We also have drafted a district assessment system toolkit, which needs refinement to be serviceable in a variety of districts. Further, we are working with other partners to develop an assessment evaluation and auditing tool that goes beyond what is currently available. Using such a tool is an important exercise before a district team engages with an assessment system toolkit. Finally, we are developing a performance-based assessment toolkit, drawing on our work with PACE and other entities.

We are confident that these tools, thoughtfully used, will result in higher-quality assessments and assessment systems. But we emphasize the adverb *thoughtfully*. Among other things, local context and culture must be considered in the design and implementation of a system. People, not the tool or toolkit, bring the nuanced understandings of context and culture necessary for success in this regard—highly trained users who know when, and how, to color outside the proverbial lines of the tools and templates.

#### **Assessment Literacy**

We have been successful in these efforts, particularly when the effort is part of an initiative that matters to participants. This was the case in Wyoming's Body of Evidence initiative, where performance tasks developed by teams of educators were used for certifying students' readiness for high school graduation. We have observed similar efficacy in New Hampshire's PACE program, where collaborative teams of educators develop performance tasks used both for student-competency determinations within classrooms and for schools as part of their

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<sup>&</sup>lt;sup>8</sup> See: https://www.nciea.org/featured-resources

accountability systems. But this work is slow. Moreover, we do not understand yet how to do this at the scale necessary to address current and future needs. We are beginning to work with digital resources as well as the tools described above in order to build assessment literacy virtually; we are eager to see if this approach increases our reach without compromising efficacy.

We are just beginning to understand how to meet the assessment literacy needs of state policy leaders. Linn and Herman (1997) tried to address some of the standards and assessment literacy needs of state leaders with their very clear and concise *A Policymaker's Guide to Standards-Led Assessment*, but it was only one shot. Given the rapid turnover of state chiefs, state board members, and legislators we need to determine how to create long-term structural supports for improving the assessment literacy of these state leaders.

We cannot do this on our own. We will draw on our strong partnerships with the Council for Chief State School Officers (CCSSO), Education Commission of the States (ECS), the National Council of State Legislators (NCSL) and other organizations to assist us in amplifying this work. We know state leaders have many other competing demands (e.g., budgeting, politics, and communication) so we need a better understanding of what it means to improve the assessment literacy of state policy leaders—what they need to know and understand—and how best to accomplish this. Further, we should identify approaches for state assessment leaders to better communicate the most critical assessment issues to their chief state school officers. For example, the latter could be directed to a targeted section or passage in *A Policymaker's Guide to Standards-Led Assessment* (Linn & Herman, 1997) or an updated version. And echoing an earlier point, digital approaches can be more productively used here as well (YouTube, podcasts, and other easy-to-use outlets).

#### Research and Evaluation

We have great hopes (although tempered by years of experience) for the initiatives we are proposing. We know that, absent a corresponding research and evaluation structure, many of the efforts may well be one-offs. Therefore, research-practice partnerships are necessary for documenting proposed interventions so that others may learn from the work. For example, we asserted above that loosely coupled systems will improve the coherence and utility of the interim Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

and summative components of the system. Such assertions must be supported by evidence, with plausible rival hypotheses and potential unintended negative consequences given due consideration. This is just one example. Similar efforts should accompany any of the major initiatives described above.

## **Policy**

We have outlined the implementation challenges associated with balanced assessment systems and, in turn, the beginnings of a research and practice agenda for advancing the field. Without attending to the policy context in the design and implementation of assessments, observing high-quality assessment systems in practice will continue to be like searching for unicorns. This is particularly true for systems that feature a state component. Even without a state assessment component, state accountability policies influence assessment-related work in districts and schools. The lack of stability of state assessment systems has effects that ripple through the system. Both accountability and assessment policies can constrain the implementation of balanced assessment systems.

# Accountability policy

All states are required to implement a school accountability system that meets, at a minimum, federal ESSA requirements. Many states choose to go beyond the ESSA requirements by adding components or rules to the ESSA-based system or running a secondary (non-federal) accountability system. While ESSA is an improvement over NCLB, there still are requirements that influence the behavior of district and school leaders. After all, this is one of the intended effects of accountability policy. But we are seeing unintended negative consequences when accountability incentives distract local educators and leaders from focusing on a deeper learning agenda. All current state accountability systems rely on data from the statewide assessment system in English language arts and mathematics for generating at least two sets of indicators: achievement and student longitudinal growth. In many systems, statewide achievement test scores are used for even more indicators than these two. Even a high-quality state assessment will exert a disproportionate weight because of its prominent role in state accountability determinations. A research and practice agenda for balanced assessment systems therefore needs to examine how accountability requirements affect the development of balanced assessment Center for Assessment. Systems of Assessment. NCME 2019 (3/13/19)

systems. Further, we propose working with policy experts to craft model policies that both meet federal requirements and allow for the development of high-quality assessment systems. The rules associated with the innovative assessment pilot program offer a potential starting point for such work.

## **Large-Scale Assessment Policies**

The ways in which state assessments are designed and used can have a significant role on the potential for the development of balanced assessment systems in practice. For example, there is an extensive body of research on the negative effects that low-quality assessments have on curriculum, instruction, and student thinking, most egregiously for educationally underserved and disadvantaged students (e.g., Madaus, Russel, & Higgins, 2009).

The reaction by well-meaning measurement professionals, content experts, and policymakers has been to create rigorous, high-quality large-scale assessments. There was an explosion of this work in the decade prior to the passage of NCLB in 2001 and, more recently, with the development of the multi-state Partnership for the Assessment of Readiness for College and Careers and the Smarter Balanced Assessment Consortium. This all sounds good. And it was, in part. For example, the field learned about constructing high-quality large-scale assessments. But the field also learned about making really long tests that still could not deliver instructionally useful information to school personnel and students. This is not surprising, and it is one reason why we focus so intently on systems of assessment. But we are faced with an apparent conundrum: We certainly do not want low-quality tests, but we do not want high-quality tests requiring a 10-hour administration for each student.

We propose studying how to reduce the footprint (i.e., the influence of the state assessment on the rest of the system) of end-of-year summative tests without reducing assessment quality, in support of balanced assessment system implementation. There are many avenues of such work. First, sampling students would move us away from the NCLB mentality of "every student, every



item, every standard, every year." Matrix sampling <sup>9</sup> is one such approach, where rich school-level information is produced while limiting the amount of information available to individual students beyond a total score. Matrix sampling is not all or none, and it can work with many hybrid versions that combine both matrix sampled and common portions of the test. Sampling can also be over grades, but policymakers may object if a score is desired for every student every year. Another way to reduce the end-of-year footprint is to move away from student-level subscores (e.g., numbers and operations within mathematics). Such subscores pose technical challenges, so they rarely are as useful as stakeholders and policymakers hope. If states are willing to produce only a total score for each student (i.e., no subscores), end-of-year tests can be much shorter without much of a decrease in quality. Further, districts can pair such a design with optional modular interim assessments if more information is desired about particular subdomains. These are just examples: We propose studying how to optimally configure large-scale tests to provide the required information while minimizing their negative impact on balanced assessment systems.

Stability is central to any policy instrument such as a large-scale assessment or accountability program, and we have observed in our 20 years at the Center for Assessment the negative consequences of instability in large-scale assessment policies. We know many states that have had three or more state testing programs over only five or six years. There are many reasons for these frequent changes, but most are political. In addition to enhancing assessment literacy (which entails an understanding of the need for stability in this regard), we propose working with policy experts to develop guidance for policymakers that ensures the stability of large-scale assessment systems. We are not opposed to regular tweaks and improvements in state assessment system, but completely replacing one test with another should occur infrequently (e.g., when content standards are revised).

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<sup>&</sup>lt;sup>9</sup> Matrix sampling, like what is used for the National Assessment of Educational Progress (NAEP), involves distributing the test items among multiple forms of the test so that each student completes only a portion of the overall test, while the school (or other unit of analysis) receives information on all of the test items administered. Computer adaptive tests, especially multi-stage adaptive tests, are a logical extension of a matrix sampling.



We understand the strong influence of politics on policy development and, in turn, how policies influence the design and implementation of balanced assessment systems. We also recognize our suggestion to limit the footprint of large-scale assessments is subject to the interaction with test-based accountability policies. Such accountability policies essentially act as a multiplier: exaggerating the negative influences of ill-conceived assessment policies such as instability.

#### Conclusion

We return to where we started. We sense a desperate need to improve the quality and usefulness of assessments. Balanced assessment systems have been proposed for meeting many needs, but we do not see enough examples of such systems in practice to serve as models for others to emulate. We named several key challenges that explain why such assessment systems are rare, and we suggested approaches for ameliorating some of these challenges. We concluded by proposing a research and practice agenda for the Center for Assessment, our colleagues, and partners in order to focus our attention on this crucial work so that we can look back after the next 20 years and see more progress than we have seen in the almost 20 years since the publication of *Knowing What Students Know*.



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